

Dear Valued Customer

## WIRULINK BUY BACK GUARANTEE

WIRUlink Pty Ltd (“WIRUlink”) hereby confirm that it will refund all new clients in cash, for equipment purchased from and installations done by WIRUlink, and approve the re-porting of telephone number/s from WIRUlink to another service provider, subject to the following:

1. Unsatisfactory Voice and Data service delivery by WIRUlink (to be verified by both yourself and WIRUlink Technical management jointly).
2. 10% handling fee will be charged by WIRUlink on returned equipment, in working condition without damages.
3. Valid for 6 (six) months from date of installation.

We trust you find the above in order.



Jaco Maree  
Executive Director  
WIRUlink Pty Ltd  
Tel: 010 595 0000  
Fax: 010 595 2222